



# ALEX CHILDS

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 Lake Macquarie, NSW 2283

 0413416811

 alexndibs@gmail.com

## PROFESSIONAL SUMMARY

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Knowledgeable professional eager to leverage knowledge in fire safety assessment. Accredited to conduct essential services assessments in NSW in all measures and deliver effective results to clients. Smart and efficient with relevant software and technology for data analysis and reporting.

## WORK HISTORY

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### **Accredited Fire Safety Practitioner, 01/2018 - Current** **Fire Assess, Lake Macquarie**

- Inspected buildings in accordance with legislation to locate hazardous conditions and fire safety standard defects such as accumulations of combustible material, sprinkler coverage problems and inadequate or non-functional fire exits.
- Wrote detailed reports of fire inspections, fire safety standard defects observed and corrective recommendations offered.
- Conducted follow-up site visits to check compliance with corrective actions implemented to address defects.
- Worked with building owners and users to outline actions required to bring structures in compliance with relevant fire regulations, laws and accepted standards.
- Identified safety concerns and documentable fire standard defects in new constructions and existing structures.

### **Customer Experience Manager, 12/2011 - 12/2017**

#### **Dan Murphys - Part Of The Woolworths Group, Sydney, NSW**

- Handled complaints, provided appropriate solutions and alternatives within appropriate timeframes and followed up to achieve resolution.
- Supervised daily operations and sales functions to maximize revenue, customer satisfaction, and employee productivity.
- Established performance and service goals and held associates accountable for individual performance.
- Built client relationships by responding to inquiries, identifying and assessing clients' needs, resolving problems, and following up with potential and existing clients.
- Developed new employees and on-going performance assessment of current employees.

### **Fire Safety Assessor, 04/2010 - 12/2011**

#### **New Directions In Business Services, Sydney, NSW**

## SKILLS

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- Social perceptiveness
- Flexible and adaptable
- PPE use
- Interpersonal communication
- Team building
- Conflict resolution
- Friendly, positive attitude
- APFS for all essential service measures

- Inspected physical condition of fire related essential service systems to report conditions and suggest repairs.
- Wrote detailed BCA reports (sections C-F) for due diligence audits of government and healthcare sites to address both fire safety and WHS concerns.

**Fine Wine Manager, 09/2006 - 04/2010**

**Dan Murphys - Part Of The Woolworths Group, Sydney, NSW**

- Trained service staff on wines, spirits and cocktails to maximize revenue and maintain stellar reputation for service.
- Set up wine tastings to bring in business and promote special offerings.
- Represented establishment professionally with guests and earned consistent repeat and referral business.
- Worked with on-site and external party planners to create and manage beverage ordering and waitstaff for small and large events.

## **EDUCATION**

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**Bachelor of Design, Industrial Design**

University of Technology - Sydney

**Diploma, Product Design**

TAFE - Lidcombe, NSW

**Diploma, FSD Annual Certifier Stream, Expected in 06/2024**

Fire Industry Academy - Central Coast, NSW

**Diploma, Fire Systems Design, 02/2020**

Pacific Institute of Technology - Sydney, NSW